

CASINO VOLUNTEER POSITIONS

GENERAL MANAGER:

- Responsible for all areas of the casino (cash cage, count room, security, and the gaming floor.)
- General Manager or the Alternate General Manager must be in the casino at all times.
- Must ensure that there are a sufficient number of volunteers for each day.
- Must ensure that volunteers do not fill any more than one position for the duration of the casino. (Volunteers can work as many shifts as they want to, but they cannot change jobs.)
- Controls drop box keys.
- Makes sure signed cheques are available on the second day to pay expenses.
- Please review the Casino Terms and Conditions booklet that comes in your package from Alberta Gaming and Liquor Commission.

BANKER:

- Controls the main Cash Cage chip and cash floats.
- Assisted in all areas by the Cash Cage Advisor.
- Busy times are during; opening, volunteer shift changes and closing procedures.
- Responsible for documentation of all cash/chip transfers from the main float. This information is recorded on the computer, therefore computer skills are an asset.
- Some administrative experience and/or math skills are helpful in this position.

CASHIER:

- This position can be quite challenging and requires concentration and accuracy.
- Transactions include cashing out chips for players and making change.
- You have your own float and do not share your cash/chip float with anyone.
- Cash-handling skills and being a bit street wise are definite assets.
- Not a job for colour-blind volunteers.

CHIP RUNNER:

- You are a chip courier (runner) for chip orders to and from the table games.
- You must be able to move around the gaming floor and carry chips in their delivery racks.
- This position is busy at the opening and closing times of the casino.
- You will always be accompanied on your chip runs by security.

COUNT ROOM SUPERVISOR:

- Assisted by the Count Room Advisor you will keep records of the cash and chip counts.
- Some administrative experience and math skills are very helpful.
- You are not required to handle cash or chips.

COUNT ROOM STAFF:

- You sort, count, verify and amalgamate cash from the table games drop boxes.
- At least one volunteer in the Count Room should have good cash handling skills.
- Volunteers should be good working with their hands.